



To: Administrative Policy Board
From: Executive Director Ronald Bonneau, ENP
Ref: Progress Report – March 24, 2014

1. I wrote two letters to each of the law firms that provided a response to our request for legal representation informing them of the Board's decision and Curtis mailed them out. I have contacted the firm chosen and have an orientation meeting with Scott Smith this coming week.
2. I prepared invoices from KCDA to each of the ambulance companies for their financial share of the EMD project and emailed those invoices to each of them with a due date of 30 days. The Finance Committee met and advised me to post the income to the miscellaneous line item for income in the FY2014 budget. I received information from Rockford ambulance that they have mailed their check.
3. Subsequent to the invoices being sent to the ambulance companies I formally notified Priority Dispatch of the Assignment Agreements being approved by the KCDA Board and that the ambulance companies upon receipt by the Authority of their participation fees, that the implementation schedule should begin in April of 2014. They thanked KCDA for accomplishing this assignment and look forward to rolling out ProQA Paramount and AQUA to the three EMS providers in Kent County.
4. I have spoken to Rehmann about the audit and have answered several of their questions as we begin to work towards the initial phase in late March of 2014.
5. I am awaiting the TEEAF's for Groesser and Hutchinson for attending the Exelis C4i FAT in Virginia.
6. I have spent a considerable amount of time and effort working with Motorola and HP to secure an extension to the existing hardware maintenance contract that expires in May of 2014 to allow the Authority sufficient time to purchase and pre

stage the replacement backroom hardware at each PSAP. In the packet is a proposal to extend the maintenance of the backroom HP hardware for three months to facilitate the acquisition of the aforementioned hardware. The finance committee has reviewed the proposal and is making a recommendation to approve the extension of the warranty.

Since the Executive Committee meeting the team has had a Internet meeting with Motorola to discuss the process for them to pre-stage the new HP hardware, whether or not it is purchased from Motorola, and to establish a time line. This was requested due to the imminent installation of version 3.3 of the PremierOne CAD system due this spring. For a multitude of reasons Motorola is recommending that the new version be installed and tested on the pre staged new HP hardware before it is delivered and installed at GR and KC and then allow ample time for PSAP testing before turning on the new HP hardware for PremierOne Ver. 3.3.

The PSAPs and I agree that ample testing time for the new version on the new hardware would be prudent given the track record of previous version releases of PremierOne. This will however extend the time period needed for the current hardware system to remain under extended warranty. Therefore, I have worked with Motorola to have HP provide a quote for an extended warranty/maintenance from the 3 month extension aforementioned to a 8 month extension (through Dec of 2014) with the option of renewing and cancelling by month. The contract I am recommending due to the timeline that will be presented and explained at the Policy Board meeting is this Month to Month option.

7. As you are aware, Curtis/KCDA executed a 5 year maintenance package for PremierOne CAD and Mobile and third party software as a result of the negotiations. Hardware maintenance and support was not part of the Motorola maintenance agreement as KCDA plans to purchase new hardware in the 2nd Q of 2014 and use an extended warranty period to cover that aspect of the CAD and mobile systems.
8. I have continued discussion with Christine Lay to have Motorola issue the invoices for both the milestone CAD Phase I payment and the 2014 CAD and Mobile application software. Both were received last week and are being processed for payment.
9. I continue to attend the Motorola conference calls on Phase II of the P1 CAD project.

10. I have continued to work with Motorola on a replacement hardware system design and configuration. I have received the hardware required for the backroom at both GR and KC and have asked Motorola for a sole source quote and have also sent it to a dealer in Michigan for MiDeal pricing. I am awaiting their proposals. I hope to have this procurement of new hardware ready for a decision by the Board in April.

11. As I have mentioned previously, the Authority received the documentation of all income from 9-1-1 surcharge sources for the calendar year of 2013 from Kent County Finance. This was the result of a meeting that Curtis and I had with their legal counsel. The information has been examined by the KCDA Finance Committee and the Executive Committee for their review.

The report which I generated lists each company providing surcharge to Kent County alphabetically with subtotals of their funds identified. In this manner it is possible to see how companies rebate their surcharge to Kent County currently. Additionally it is easy to see how the individual amounts fluctuate each period during the year. The Finance Committee is interested in pursuing the notification of companies that rebated surcharge less than 3 times during a calendar year of the State Statute on this matter to see if they will comply voluntarily. They also support new legislation aimed at addressing the collection issue in an enforcement mode. The Finance Committee is recommending that the Authority notify Kent County of our intentions prior to sending letters to the individual companies for their concurrence.

Respectfully submitted,
Ronald Bonneau, ENP