



To: Administrative Policy Board
From: Executive Director Ronald Bonneau, ENP
Ref: Progress Report – April 23, 2012

1. During our discussion with Priority Dispatch about the restructuring of the payment schedule, Jon Stones offered to waive the registration fee (\$600 per person) if two people from KCDA wished to attend the upcoming NAED Navigator Conference in Baltimore on April 18 – 21. In light of the upcoming EMD project, attending the conference to gain insight into the system from an operational point of view in addition to establishing relationships with others that use the EMD system was viewed as a great opportunity. Curtis advised that the Board would support KCDA underwriting the travel costs of up to two persons, one from each PSAP attending. The two PSAP's were contacted and Kent County decided to send one person, Matt Groesser, to the conference with KCDA paying for the travel costs. Grand Rapids did not have the personnel available to attend.
2. We received five responses to the RFP for Financial Services and the review committee is in the process of reading and scoring the proposals. Chair of the Committee, Michael Young will provide additional information.
3. I attended NENA's 9-1-1 Goes to Washington event from the evening of March 26 – 29th where I attended several sessions on the new "D" block project and network rollout, FCC initiatives related to 9-1-1 including location accuracy rules; and alternative funding mechanisms that are being discussed nationally to address the loss of revenue from hard line telephones or to capture innovative ways to capture funds. As in my interviews with KCDA Board members, financial sustainability is a critical component of meeting the future funding of 9-1-1 provisioning and service to our citizens. Several new types of funding streams were discussed that may lead to new money into PSAP's.

Additionally, I had the chance to meet with several other Authority Directors across the State that attended and together we made congressional visits to: Rep. Levin, Rep. Amash, Rep. Huizenga, Rep. Upton, Rep. Walberg, Sen. Stabenow and Sen. Levin.

I also had a meeting with Darrin Reilly, the CEO of Cassidian and spoke of some of the challenges faced by KCDA in the implementation and maintenance of the 9-1-1 phone equipment, most recently the Aurora software issues.

Furthermore, I had a meeting with Laurie Flaherty of NTIA about some other grant funding opportunities that might be present for radio interoperability.

4. I continue to participate in the weekly conference calls with the PSAP managers and their teams with Motorola as we move forward in addressing the concerns about the implementation plan. My impression is that they are increasingly happy with the recent releases and the methods being used to pre-test the software in Boulder prior to site delivery.
5. As you are aware, the Grand Rapids Fire Department received official notification that they have been awarded the Fire Interoperable Radio Grant they applied for which KDCA was a partner. The original amount of \$1,750,000 has been confirmed that it is the correct amount and the \$2,000,000 federal portion was wrongly conveyed to GRFD.

Curtis and I had a meeting with Scott Buhner of Grand Rapids purchasing and Fire Chief Knapp concerning the financial accounting and purchasing requirements needed to comply to the grant. Furthermore, due to the reduction in the project funding an amended budget was sent to FEMA for concurrence on March 28, 2012, by GRFD. (**see attached spreadsheet**) We were notified on April 17th that FEMA has approved the amended budget and the grant has been awarded to GRFD. Curtis and I have a follow up meeting with Chief Knapp and Scott Buhner on April 24th to discuss finalizing the acceptance language in relation to how GRFD, the City of Grand Rapids and KCDA will interact on the grant.

As an additional component of the radio grant project, I attended a meeting between the GR PSAP, Kent County PSAP and the Michigan State Police concerning patches between the PSAP' and MSP and how it could be accomplished with the new radio console equipment as contained within this Fire Grant project.

Pursuant to information provided about the desire to hire an independent radio consultant, to assist all parties in the development of a comprehensive and technical RFP for the Fire Grant Radio and Backhaul project linking disparate radio networks including patches to the MSP; assist in the evaluation and scoring of responses to the RFP; choosing a vendor and assisting in contract language and providing project management services, I requested a preliminary SOW from Municipal Services Consulting, which has been reviewed by Karen, Michelle, Matt Groesser and myself. Equally important to the project success will be selecting a consultant with no ties to a particular vendor, with no interest in bidding the project or helping others to bid the project and to represent the interests of KCDA and the member PSAP's in system design.

Method to be used to hire the consultant will be discussed at the Administrative Policy Board meeting on April 23, 2012.

6. I had a meeting with Matt Groesser about the Grand Rapids Airport and their communications capabilities from an interoperability standpoint.
7. I attended the SNC Spring Technology Forum in Lansing and attended sessions devoted to the new Broadband D Block allocation and the preliminary steps needed to implement a statewide and nationwide public safety grade, IP network using the spectrum.

I also attended a session on the requirements for acquiring and/or provisioning an Emergency Services IP network (ESInet) which was very informative.

I also attended a session on Social Media and Public Safety applications which I found very interesting and may give us some additional ways to achieve outreach of the Authorities mission and goals.

During the luncheon Karen Chadwick and I had a meeting with AWT about the continuing Aurora software issues. The discussion resulted in three requests from us to AWT: research the Aurora software issue with Cassidian, check into the ALI load issue to the server from ATT and provide us a list of all trouble tickets presented to AWT by either of the two PSAP's since installation.

8. I meet with the Dispatch Authority Director from Ottawa County, Tim Smith and his team, and we talked about regional initiatives that both of our Authority's have interest in including LMR trunked system, ESInet and other technology to

strengthen our ability to function in an emergency through intercounty applications. The suggestion was made to have each of our TAC committees meet to discuss ways to implement some of these systems.

9. I drafted a letter, which was approved by Curtis, to Harriet Miller-Brown informing her that KCDA would not be participating in the NG GIS grant project at this time. The decision was made by the Executive Board due to the lack of staff resources necessary to build out the ESZ layers on the mapping application. The letter explained that KCDA is willing to participate at a later date and provide the map layers to the state repository.