

DATE: October 10, 2009 Page 1 of 2
 TO: Kent County Dispatch Authority
 FROM: Ralph H. Gould
 SUBJECT: **PROGRESS REPORT** for the October 12, 2009 KCDA Executive Committee Meeting

PUBLIC SAFETY ANSWERING (PSAP) NEGOTIATIONS

On Friday, October 2, 2009 the KCDA PSAP Negotiating Team of Mike Young (Chair), KCDA Executive Director Senez Rodriquez, and Chief James Hinton, met with representatives from the Kent County Sheriff’s Department and the City of Grand Rapids. Kent County was represented by Sheriff Larry Stelma and Cpt. Michelle Young. Grand Rapids was represented by Chief Kevin Belk, Cpt. David Kiddle, and Communications Manager Karen Chadwick. As Chairman Young is reporting separately in recommendations to the Executive Committee, negotiation discussions focused on PSAP start up cost reimbursement and call volume staffing reimbursement.

I will provide the most recent 9-1-1 call volume projections to the Executive Committee on October 12th.

CAD SELECTION PROCESS

Following KCDA’s direction on Monday, September 28th to commence contract negotiation discussions with Motorola, on Friday, October 2nd KCDA Chairperson Curtis Holt, Jennifer DeHaan, and Ralph Gould meet with Varnum Riddering Schmidt and Howlett’s attorney to develop preliminary CAD contract documents.

The attorney’s initial focus is on the professional service, software licensing, maintenance service, and scope of work agreements while TAC conducts a final functional review of Motorola’s CAD Proposal to identify technical issues prior to contract discussions with Motorola. A preliminary list of potential CAD-specific contract review points has been furnished to the attorney.

9-1-1 CUSTOMER PREMISE EQUIPMENT (CPE)

9-1-1 Equipment Proposals were opened on Wednesday, September 30th. Below are the Proposers, their proposed 9-1-1 hardware, and their unreviewed proposed system purchase price, and proposed maintenance contract costs. The prices shown are the total cost for both 9-1-1 PSAP’s:

Proposer	Hardware	System (unreviewed)	Maintenance (unreviewed)	Apparent Total
AT&T	Positron	\$1,085,669.67	\$1,218,743.00 (5-10 years)	\$2,304,412.67
AWT	PlantCML	724,119.93	not determined (7 years)	not determined
Hitech/CLJ2/				
CallWorx	various	235,795.78	not determined (5 years)	not determined
MicroData	various	*781,721.20	1,233,506.37 (7 years)	*2,015,227.57
NG-911	Solacom/Dell	697,109.00	not determined (5-10 years)	not determined
Verizon	PlantCML	812,887.53	755,278.44 (3-7 years)	1,568,165.97
		*conditional price		

The system price proposals are within the \$850,000 to \$1,100,000 system cost projections I previously provided to the Executive Committee.

It is paramount that the initial review of the 9-1-1 CPE Proposals focus on RFP compliance.

PSAP COMMUNICATIONS

Upon selection of the 9-1-1 Customer Premise Equipment contractor it is recommended that a joint meeting with our CAD contractor, 9-1-1 CPE contractor, and Kent County IT be arranged to formulate written technical and performance requirements for the networking between the 9-1-1 PSAP's and all CAD locations.

VOICE RADIO SYSTEM REPLACEMENT

Consensus at the October 2, 2009 PSAP Negotiating Team Meeting with representatives from Grand Rapids and the Kent County Sheriff's Department was to defer radio system replacement until significant and adequate funds are available. The last system replacement cost estimate was \$21.4 million from L. Robert Kimball & Associates for the recommended system. Subsequent State and local activity can now reduce the cost of a system, but not significantly.

KCDA concurrence to defer the project is requested.

9-1-1 RECORDING EQUIPMENT

On October 2, 2009 Cpt. Young informed the PSAP Negotiating Team that Kent County Sheriff's Department's recording equipment will be compatible with Next Generation 9-1-1 and they will not need to participate in this project.

MICHIGAN PUBLIC SERVICE COMMISSION RULE MAKING

Most of the comments submitted by September 25, 2009 were not in favor of the proposed MPSC rule making. The proposed rules sought to change reimbursements for 9-1-1 staff training. The rule change could result in reducing the number of 9-1-1 training sources, reduce the type of training that is covered, and reversing the current method of 9-1-1 training fund payment to post-training reimbursement.

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