



**Administrative Policy Board  
Monday, April 28, 2014 @ 10:00 AM  
City of Wyoming 1<sup>st</sup> Floor West Conference Room**

## **Agenda**

- 1. Call to Order and Roll Call (Holt)**
- 2. Public Comment**
- 3. Members Excused**
- 4. Approval of the Agenda – April 28, 2014**
- 5. Approval of Minutes of March 24, 2014**
- 6. Financial Report (Bonneau)**
- 7. Voucher of Bills** (*Motion to Authorize Expenditures and Disbursements as Attached*)
- 8. Finance Committee Report (Young/Bonneau)**
  - a. FY2013 Budget Review & Rehmann Audit Acceptance
  - b. Strategy Retreat Discussion
  - c. PSAPs Call Handling Contract Extension Discussion & Resolution
- 9. Annual Report to the Participating Agencies – (Holt/Bonneau)**
- 10. Replacement of HP backroom equipment for CAD system – (Bonneau)**
- 11. Approval of Joining MiDeal – (Bonneau)**
  - a. **Resolution #15 – 042814** to join MiDeal for the procurement of equipment for the Authority using the State of Michigan cooperative bidding program with an annual fee of \$180.00 and authorizing the Executive Director to sign the MiDeal Member Agreement.

**12. Replacement of CAD workstations in GR and KC – (Bonneau)**

- a. **Resolution # 16 – 042814** to approve the MiDeal quote as provided by EDS for 38 CAD Workstation Computers and 114 CAD monitors to replace and upgrade CAD workstations at Grand Rapids and Kent County PSAPs at a cost of \$86,651.16 and to authorize the Executive Director to execute the Purchase Order for aforementioned items.

**13. KCDA Logo Redesign – (Bonneau)**

- a. **Resolution # 17 – 042814** to authorize design Logo #X as the official logo of the Kent County Dispatch Authority.

**14. SNC Report – (Groesser)**

**15. TAC Reports – (Young and Chadwick)**

- a. *Motorola CAD Phase II Discussion*
- b. *Excelis C4i Radio Project*

**16. Update and Progress Report from Executive Director: (Bonneau)**

**17. Miscellaneous**

**Upcoming Meetings ([www.kent911.org](http://www.kent911.org))**

**KCDA Executive Committee Meeting**

May 12, 2014 at 10 AM

City of Wyoming, Manager’s Conference Room

**KCDA Administrative Policy Board Meeting**

Monday, May 19, 2014 at 10:00 AM (Due to Memorial Day)

City of Wyoming First Floor West Conference room

**Misc Income to Authority**

AMR Ambulance		EMD Assignment Fee	2014	Bonneau
Life Ambulance	\$14,347.00	EMD Assignment	2014	Bonneau

		Fee		
Rockford Ambulance	\$13,490.00	EMD Assignment Fee	2014	Bonneau

**Bills for Approval**

<b>Name</b>	<b>Purpose</b>	<b>Amount</b>	<b>Line Item</b>	<b>Approval</b>
Wyoming	Fiduciary April	\$1,000.00	801.005	Bonneau
KCSO	Reimbursement for Travel to FAT for Groesser	\$1,026.92	860.000	Bonneau
KCSO	Reimbursement for Travel for FAT for Hutchinson	\$533.00	860.000	Bonneau
PCS	March 2014	\$6,650.63	810.000	Curtis
Kent IT	GIS Support	\$468.46	807.000	Bonneau
Matt Groesser	Reimbursement for Travel FAT	\$122.40	860.000	Bonneau
Eric Hutchinson	Reimbursement for Travel to FAT	\$323.67	860.000	Bonneau
Karen Chadwick	Airfare Advance for APCO Travel	\$262.00	860.000	Bonneau
Motorola	Hardware Maintenance Extension May 2014	\$9,874.00	930.000	Bonneau
Van Belkum	NICE recorder Maintenance and Support Agreement	\$17,050.00	930.000	Bonneau
City of Grand Rapids	FEMA Match	\$54,746.00	984.910	Bonneau
City of Grand Rapids	FEMA Match	\$20,832.15	984.910	Bonneau

Wyoming	Reimbursement for Office Equip	\$57.76	727.000	Bonneau
State of Michigan	Membership Fee MiDeal	\$180.00	956.000	Bonneau
Bonneau	Airfare Advance for APCO Travel	\$409.00	860.000	Curtis
Wyoming	Reimbursement for FedEx of Software Return	\$80.14	740.001	Bonneau

### **Status of Current and Future Project / Task**

<b>Project/Issue</b>	<b>Assigned</b>	<b>Status</b>	<b>ECD</b>
FY 2013 Audit	Bonneau	Awaiting Final Report for Board Acceptance of Audit	May, 2014
State GIS NG project	Bonneau	Evaluating Cost to Correct Deficiencies	In Progress
Media Awareness Project	Bonneau	Awaiting Board Approval of New Logo Design	TBD
P1 HP Hardware Replacement	Bonneau	Working on Vendor Quotes	July, 2014
NICE Recorder Upgrade	Bonneau	Invoice Paid Awaiting PSAP Implementation	TBD
RFP / Radio Consoles	Team	GR using new consoles and KC scheduled	May 2014
Annual Report to Participants	Holt Bonneau	Scheduled for May 13 <sup>th</sup> at 4:30 PM at KCSO	May, 2014
Annual Report to the Kent County Board	Holt Bonneau	Presented April 24th	Completed
CAD to CAD interface	Young	In Progress	TBD

DECCAN interface	Young	In Progress	TBD
KCDA Strategy Meeting	Bonneau	Proposing Sept 12, 2014	TBD
Surcharge Reporting Initiative	Holt Bonneau	Report being Reviewed by Admin Policy Board	TBD
Mi SNC report	Groesser	Compiling Information	May, 2014
CAD Workstation Replacement	Bonneau	Quotes Received, Awaiting Board Approval	TBD
Call Handling Agreement Discussions	Bonneau/ Finance	Board Discussion Item	TBD



**Administrative Policy Board  
Monday, March 24, 2014 @ 10:00 AM  
City of Wyoming 1<sup>st</sup> Floor West Conference Room**

**Minutes**

- 1. Call to Order** with a Quorum Present and Roll Call was made by Chair Holt at 10:01 AM

**Members Present**

Curtis Holt	City of Wyoming
Michael Young	City of Rockford
Larry Stelma	Kent County Sheriff
Kevin Belk	Grand Rapids PD
Mark Meijer	Kent EMS
Nate Vriesman	Kent County Commissioner
David Peterson	Plainfield FD
Mark Herald	East Grand Rapids PD/FD
Chuck Deschaine	City of Walker
Lee Cook	City of Grandville
Dennis Hoemke	Algoma Township

**Members Absent**

None

**Members Excused**

Laura Knapp  
Chris McIntire

Grand Rapids FD  
Michigan State Police

**Guests**

Michelle Young  
Matt Groesser  
Scott Brown  
David Kiddle  
Heather Walker  
Ronald Bonneau, ENP

Kent County Sheriff  
Kent County Sheriff  
Kent County Sheriff  
Grand Rapids PD  
Wood TV  
Executive Director

**2. Public Comment - None**

**3. Members Excused** – Motion to excuse Knapp and McIntire made by Peterson

Second by Belk

No Discussion

Approved 11 - 0

**4. Approval of the Agenda** – Motion to approve the agenda of March 24, 2014 made by Herald

Second by Stelma

No Discussion

Approved 11 - 0

**5. Approval of Minutes** - Motion to approve the minutes of February 24, 2014 made by Hoemke

Second by Stelma

No Discussion

Approved 11 - 0

**6. Financial Report** - Bonneau gave a financial report and the focus was on the lack of income from both the State and Kent County 9-1-1 surcharges. He is concerned with significant declines of income from these sources. He explained that he is still working with the Fiduciary to correct some journal entries for both

income and expenses which may clarify the issue as it relates to income. There was minor discussion about income for the authority.

**7. Voucher of Bills** – *A motion to approve the Finance Report and Authorize Expenditures and Disbursements as Attached was made by Hoemke*

Second by Deschaine

No Discussion

Approved 11 - 0

**8. Finance Committee Report (Young/Bonneau)**

- a. EMD Assignment Agreements – Bonneau informed the Board that the signed Assignment Agreements had been sent to the individual ambulance companies along with an invoice for the Assignment Quote participation fee. He stated that he spoke with each of the entities and they promised to remit the funds to KCDA by the end of March. To date he has received the funds from Life and Rockford EMS. The plan is to notify Priority Dispatch that they can begin the implementation on April 1, 2014.
- b. Rehmann Audit – Close Out of FY2013 – Bonneau explained the letter from Rehmann on the method of sampling to be completed during their audit of 2013 funds.
- c. Pooled Asset investment discussion – Bonneau stated that the FY2013 budget shows a negative amount for the income from the KCDA funds being invested in the Wyoming pooled asset account. He explained that the amount showing is not actual funds, but rather the amount of value that the KCDA pooled assets have as of the report date. Thus in actuality the Authority would only realize the loss stated if the Authority would withdraw the funds. However, the Finance Committee is still concerned about this situation and they have asked Bonneau to acquire the 5 year performance statistics from the Wyoming and Kent County pooled asset accounts so they can make a recommendation for investments going forward.



d. 9-1-1 Surcharge Report and Recommendations – Holt asked the Board to examine the attached report to work on recommendations on exploring why there are variances in the remittance of 9-1-1 surcharge funds to Kent County. Bonneau further explained that the Board should examine the confidential report to see if the carriers are remitting their surcharge funds by quarter as required by the Statue and to look at their remittances to determine if there are significant deltas between remittances. Bonneau went on to say that some carriers show significant differences in their individual remittances by quarter and it raises the question if the carriers are really losing that number of customers or are they failing to remit the correct amount each quarter. If they are withholding payment, then they are depriving the Authority of the ability to gain income through investments of those funds. A comment was made that all carriers that seem to fit either of these two issues should be sent a letter asking for clarification or an explanation of the surcharge questions. Another Board member pointed out that the Kent County report shows some discrepancies since they list “other income” or “9-1-1 fee” income without detailing where that income originated from. There is a chance that some of the carriers that show up in the alphabetical list as being in violation may actually have remittances buried in these two accounts aforementioned. The Board felt that the discrepancies aforementioned need to be determined before a letter is sent. Bonneau explained that he had spoken to Brian Fontes, a former VP of regularatory/legislative affairs with AT&T wireless who suggested that the five big carriers (AT&T, Verizon, Sprint-Nextel, T-Mobile and US Cellular) should be contacted and asked to sit down to discuss these variances. He stated they are most likely the largest contributors of surcharge.

A motion was made to send letters to all carriers in apparent violation of the surcharge statute, after reconciliation is done for the two categories of “other income” and “9-1-1 fees” by the KCDA Executive Director by Meijer.

Second by Young

Discussion – there was a lengthy discussion of the problem and it was vocalized that there currently is not any enforcement provision nor penalty section in the State Statutes for surcharge collection. Additionally, the comments were addressing the steps the Authority can take to mitigate this critical piece of financing for the Authority.

Approved 11 - 0

e. NICE / Windows 7 Upgrade Discussion

**Resolution #13-032414** to approve the contract with Van Belkum to upgrade the NICE recording system software and related components for a price not to exceed \$24,174.00 at the Grand Rapids and Kent County PSAP was made by Young.

Second by Peterson

No Discussion

Approved 11 - 0

**9. Replacement of HP backroom equipment for CAD system – Bonneau**

explained the process being followed to obtain two quotes for the new HP server and backroom replacement hardware for P1 CAD. He stated that the team has asked Motorola to provide a time line for the project, which incorporates the new P1 3.3.1 version of CAD as well as the method they would use to bring the new hardware on line with minimal disruption to each PSAP. Motorola was asked to provide the time line for them being the sole source of the replacement, while the team understood that should the Authority purchase the HP hardware through MiDeal that the timeline would be affected. Bonneau went on to show a slide of the Motorola sole source vendor adding in the new 3.3.1 version of P1 CAD. Due to the time line presented the three month extension to the hardware warranty will not be sufficient. Therefore Bonneau requested that Motorola provide a new maintenance plan with more flexibility given the uncertainty of

the installation of the hardware, the staging of the hardware at Schaumburg, IL and the installations at both GR and KC and the period of testing in production by both PSAP before KCDA would authorize a payment towards the contract. Bonneau explained that the Motorola Maintenance contract attached to the agenda is for the period of time from May 1, 2014 – December 31, 2013 at the cost of \$78,992, however the contract includes a provision so that the Authority can cancel maintenance (and go on new equipment warranty) with 30 days notice. Bonneau stated he thinks this is the best option going forward with this complex replacement project and recommends that the Board approve the contract as attached.

a. Motorola/HP Hardware Maintenance Extension

**Resolution #14-032414** to approve the Motorola eight month extended warranty/maintenance quote with month- to-month invoicing/cancellation for PremierOne CAD servers and backroom equipment at Grand Rapids and Kent County PSAPs at a cost not to exceed \$78,992.00 made by Hoemke

Second by Stelma

Discussion: There were several questions by the Board that concerned the fact that if Motorola lags in their implementation or installation of the new hardware, that they potentially could gain additional funds since the maintenance contract would need to be extended. Bonneau assured the Board that he would try to mitigate this from happening, understanding that the notice to stop the maintenance also rests with the PSAPs informing Bonneau of their progress towards the signoff.

Approved 11 - 0

**10.TAC Reports** – Matt Groesser of Kent County PSAP gave the report.

a. CAD – CAD P1 Phase II the implementation and planning has begun.

There is a great emphasis on our interface partners working alongside the PSAPs in achieving these interfaces. Bonneau went on to say that during the conference call it was evident that the P1 Phase II project may extend

out past the current fiscal year. He went on to state that the Finance Committee was hoping to close out the Motorola P1 project by December 31, 2014 but that might in jeopardy.

- b. *Radio Project* – Reported that 28 consoles have been installed, 14 in each PSAP and an additional 5 consoles are expected to be divided 3 for GR and 2 for KC for support functions. Groesser explained that the Administrator and Maintenance training has been completed in both PSAPs and some TTT has also been done in the centers. He reported that GR is planning to go live the first week of April, 2014 and KC will follow the next week. He expects the project to be substantially complete within the next three months. Bonneau informed the Board that Matt Groesser and Eric Hutchinson of the Kent County Sheriff PSAP had gone to Virginia for the Factory Acceptance Testing, paid for through the KCDA line item for KC travel, and that they have discovered certain problems that were corrected prior to installing on site. Bonneau explained that FAT is an important part of implementing public safety communications technology and he thanked the Sheriff for allowing the two members of his department the time off from work to attend the FAT in VA.

**11. Update and Progress Report from Executive Director:** - Nothing further.

**12. Miscellaneous – None**

**Meeting Adjourned at 11:05 AM**

Respectfully submitted,  
Ronald Bonneau, ENP  
Executive Director

**Upcoming Meetings ([www.kent911.org](http://www.kent911.org))**

**KCDA Executive Committee Meeting**

April 14, 2014 at 10 AM

City of Wyoming, Manager's Conference Room

**KCDA Administrative Policy Board Meeting**

Monday, April 28, 2014 at 10:00 AM

City of Wyoming First Floor West Conference room

**Bills for Approval**

<b>Name</b>	<b>Purpose</b>	<b>Amount</b>	<b>FY</b>	<b>Approval</b>
Wyoming	Fiduciary Mar	\$1,000.00	2014	Bonneau
Van Belkum	NICE Upgrade	\$24,174.00	2014	Bonneau
MCDA	Membership Dues Bonneau	\$100.00	2014	Curtis
PCS	February 2014	\$5,698.13	2014	Curtis
Motorola	CAD Maintenance for 2014	\$214,987.97	2014	Bonneau
Motorola	CAD Milestone Payment per Contract	\$243,521.60	2014	Bonneau

Account	Account Description	Approved Budget	Current Month Transactions	YTD Encumbrances	YTD Transactions	Budget - YTD Transactions	% used/ Rec'd	Prior Year YTD
Fund 994 - Kent County Dispatch Authority								
REVENUE								
<b>545</b>	<b>State 911 Surcharge</b>							
545.000	State 911 Surcharge Revenue	1,070,000.00	.00	.00	.00	1,070,000.00	0	.00
	<b>545 - State 911 Surcharge Totals</b>	<b>\$1,070,000.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$1,070,000.00</b>	<b>0%</b>	<b>\$0.00</b>
<b>584</b>	<b>Kent County 911</b>							
584.010	Kent County 911 Surcharge Revenue	2,939,876.00	.00	.00	.00	2,939,876.00	0	2,610.32
	<b>584 - Kent County 911 Totals</b>	<b>\$2,939,876.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$2,939,876.00</b>	<b>0%</b>	<b>\$2,610.32</b>
<b>664</b>	<b>Interest on Investments</b>							
664.000	Interest on Investments Interest on Investments	17,000.00	(10,272.17)	.00	16,103.78	896.22	95	5,001.03
	<b>664 - Interest on Investments Totals</b>	<b>\$17,000.00</b>	<b>(\$10,272.17)</b>	<b>\$0.00</b>	<b>\$16,103.78</b>	<b>\$896.22</b>	<b>95%</b>	<b>\$5,001.03</b>
<b>688</b>	<b>Miscellaneous Income</b>							
688.000	Miscellaneous Income Miscellaneous Income	1,200.00	27,837.00	.00	27,837.00	(26,637.00)	2320	.00
	<b>688 - Miscellaneous Income Totals</b>	<b>\$1,200.00</b>	<b>\$27,837.00</b>	<b>\$0.00</b>	<b>\$27,837.00</b>	<b>(\$26,637.00)</b>	<b>2320%</b>	<b>\$0.00</b>
	<b>REVENUE TOTALS</b>	<b>\$4,028,076.00</b>	<b>\$17,564.83</b>	<b>\$0.00</b>	<b>\$43,940.78</b>	<b>\$3,984,135.22</b>	<b>1%</b>	<b>\$7,611.35</b>
EXPENSE								
Department 325 - Dispatch								
Activity 32500 - Communications/Dispatch								
<b>727</b>	<b>Office Supplies</b>							
727.000	Office Supplies Office Supplies	600.00	.00	.00	.00	600.00	0	77.48
	<b>727 - Office Supplies Totals</b>	<b>\$600.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$600.00</b>	<b>0%</b>	<b>\$77.48</b>
<b>740</b>	<b>Operating Supplies</b>							
740.001	Operating Supplies Postage	50.00	.00	.00	.00	50.00	0	.00
	<b>740 - Operating Supplies Totals</b>	<b>\$50.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$50.00</b>	<b>0%</b>	<b>\$0.00</b>
<b>801</b>	<b>Professional Services</b>							
801.000	Professional Services Professional Services	100,000.00	.00	.00	.00	100,000.00	0	.00
801.005	Professional Services Accounting/Auditing Services	22,240.00	1,000.00	.00	3,000.00	19,240.00	13	10,400.00
801.009	Professional Services Marketing/Web Site	35,000.00	.00	.00	.00	35,000.00	0	.00
801.021	Professional Services Legal Special Counsel	12,500.00	.00	.00	.00	12,500.00	0	1,000.00
	<b>801 - Professional Services Totals</b>	<b>\$169,740.00</b>	<b>\$1,000.00</b>	<b>\$0.00</b>	<b>\$3,000.00</b>	<b>\$166,740.00</b>	<b>2%</b>	<b>\$11,400.00</b>
<b>807</b>	<b>Geographic &amp; IT Information Services</b>							
807.000	Geographic & IT Information Services Geographic & IT	35,000.00	468.46	.00	550.26	34,449.74	2	799.70
	<b>807 - Geographic &amp; IT Information Services Totals</b>	<b>\$35,000.00</b>	<b>\$468.46</b>	<b>\$0.00</b>	<b>\$550.26</b>	<b>\$34,449.74</b>	<b>2%</b>	<b>\$799.70</b>
<b>810</b>	<b>Contract Labor</b>							
810.000	Contract Labor Contract Labor	78,000.00	5,233.13	.00	8,353.13	69,646.87	11	11,326.88
	<b>810 - Contract Labor Totals</b>	<b>\$78,000.00</b>	<b>\$5,233.13</b>	<b>\$0.00</b>	<b>\$8,353.13</b>	<b>\$69,646.87</b>	<b>11%</b>	<b>\$11,326.88</b>
<b>850</b>	<b>Communications</b>							
850.000	Communications Communications	650.00	.00	.00	.00	650.00	0	.00

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850 - Communications Totals	\$650.00	\$0.00	\$0.00	\$0.00	\$650.00	0%	\$0.00
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<b>860</b>	<b>Travel and Training</b>							
860.000	Travel and Training Travel and Training	5,400.00	.00	.00	.00	5,400.00	0	561.52
860.010	Travel and Training Training	600.00	100.00	.00	100.00	500.00	17	25.00
	<b>860 - Travel and Training Totals</b>	<b>\$6,000.00</b>	<b>\$100.00</b>	<b>\$0.00</b>	<b>\$100.00</b>	<b>\$5,900.00</b>	<b>2%</b>	<b>\$586.52</b>
<b>900</b>	<b>Printing &amp; Advertising</b>							
900.000	Printing & Advertising Printing & Advertising	1,500.00	.00	.00	.00	1,500.00	0	14.70
	<b>900 - Printing &amp; Advertising Totals</b>	<b>\$1,500.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$1,500.00</b>	<b>0%</b>	<b>\$14.70</b>
<b>910</b>	<b>Insurance</b>							
910.100	Insurance Property and Bonds	12,500.00	.00	.00	8,817.00	3,683.00	71	2,271.02
	<b>910 - Insurance Totals</b>	<b>\$12,500.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$8,817.00</b>	<b>\$3,683.00</b>	<b>71%</b>	<b>\$2,271.02</b>
<b>930</b>	<b>Repairs and Maintenance</b>							
930.000	Repairs and Maintenance Repairs and Maintenance	360,989.00	239,161.92	.00	239,161.92	121,827.08	66	99,385.76
	<b>930 - Repairs and Maintenance Totals</b>	<b>\$360,989.00</b>	<b>\$239,161.92</b>	<b>\$0.00</b>	<b>\$239,161.92</b>	<b>\$121,827.08</b>	<b>66%</b>	<b>\$99,385.76</b>
<b>956</b>	<b>Other Services</b>							
956.000	Other Services Other Services	3,000.00	.00	.00	.00	3,000.00	0	100.00
	<b>956 - Other Services Totals</b>	<b>\$3,000.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$3,000.00</b>	<b>0%</b>	<b>\$100.00</b>
<b>973</b>	<b>Capital Outlay</b>							
973.056	Capital Outlay Computer System	600,346.00	.00	.00	.00	600,346.00	0	.00
	<b>973 - Capital Outlay Totals</b>	<b>\$600,346.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$600,346.00</b>	<b>0%</b>	<b>\$0.00</b>
<b>984</b>	<b>Capital Outlay</b>							
984.017	Capital Outlay Computer Equipment	17,500.00	.00	.00	.00	17,500.00	0	.00
	<b>984 - Capital Outlay Totals</b>	<b>\$17,500.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$17,500.00</b>	<b>0%</b>	<b>\$0.00</b>
	Activity 32500 - Communications/Dispatch Totals	\$1,285,875.00	\$245,963.51	\$0.00	\$259,982.31	\$1,025,892.69	20%	\$125,962.06
Activity	<b>32510 - Grand Rapids</b>							
<b>810</b>	<b>Contract Labor</b>							
810.010	Contract Labor CAD/QA Administrator	70,500.00	.00	.00	.00	70,500.00	0	.00
	<b>810 - Contract Labor Totals</b>	<b>\$70,500.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$70,500.00</b>	<b>0%</b>	<b>\$0.00</b>
<b>860</b>	<b>Travel and Training</b>							
860.000	Travel and Training Travel and Training	9,400.00	.00	.00	.00	9,400.00	0	.00
	<b>860 - Travel and Training Totals</b>	<b>\$9,400.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$9,400.00</b>	<b>0%</b>	<b>\$0.00</b>
<b>956</b>	<b>Other Services</b>							
956.520	Other Services Grand Rapids Distribution	858,000.00	.00	.00	.00	858,000.00	0	.00
956.911	Other Services Distribution of State 911 Funds	642,000.00	.00	.00	.00	642,000.00	0	.00
	<b>956 - Other Services Totals</b>	<b>\$1,500,000.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$1,500,000.00</b>	<b>0%</b>	<b>\$0.00</b>
	Activity 32510 - Grand Rapids Totals	\$1,579,900.00	\$0.00	\$0.00	\$0.00	\$1,579,900.00	0%	\$0.00
Activity	<b>32520 - Kent County</b>							
<b>810</b>	<b>Contract Labor</b>							
810.010	Contract Labor CAD/QA Administrator	70,500.00	.00	.00	.00	70,500.00	0	.00
	<b>810 - Contract Labor Totals</b>	<b>\$70,500.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$70,500.00</b>	<b>0%</b>	<b>\$0.00</b>
<b>860</b>	<b>Travel and Training</b>							
860.000	Travel and Training Travel and Training	9,400.00	.00	.00	.00	9,400.00	0	1,503.69
	<b>860 - Travel and Training Totals</b>	<b>\$9,400.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$9,400.00</b>	<b>0%</b>	<b>\$1,503.69</b>
<b>956</b>	<b>Other Services</b>							
956.525	Other Services Kent County Distribution	572,000.00	.00	.00	.00	572,000.00	0	.00
956.911	Other Services Distribution of State 911 Funds	428,000.00	.00	.00	.00	428,000.00	0	.00
	<b>956 - Other Services Totals</b>	<b>\$1,000,000.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$1,000,000.00</b>	<b>0%</b>	<b>\$0.00</b>
	Activity 32520 - Kent County Totals	\$1,079,900.00	\$0.00	\$0.00	\$0.00	\$1,079,900.00	0%	\$1,503.69



Department	325 - Dispatch	Totals	\$3,945,675.00	\$245,963.51	\$0.00	\$259,982.31	\$3,685,692.69	7%	\$127,465.75
		EXPENSE TOTALS	\$3,945,675.00	\$245,963.51	\$0.00	\$259,982.31	\$3,685,692.69	7%	\$127,465.75
Fund	994 - Kent County Dispatch Authority	Totals							
		REVENUE TOTALS	4,028,076.00	17,564.83	.00	43,940.78	3,984,135.22	1	7,611.35
		EXPENSE TOTALS	3,945,675.00	245,963.51	.00	259,982.31	3,685,692.69	7	127,465.75
Fund	994 - Kent County Dispatch Authority	Totals	\$82,401.00	(\$228,398.68)	\$0.00	(\$216,041.53)	\$298,442.53		(\$119,854.40)
		Grand Totals							
		REVENUE TOTALS	4,028,076.00	17,564.83	.00	43,940.78	3,984,135.22	1	7,611.35
		EXPENSE TOTALS	3,945,675.00	245,963.51	.00	259,982.31	3,685,692.69	7	127,465.75
		Grand Totals	\$82,401.00	(\$228,398.68)	\$0.00	(\$216,041.53)	\$298,442.53		(\$119,854.40)

Account	Account Description	Adopted Budget	Budget Amendments	Amended Budget	Current Month Transactions	YTD Encumbrances	YTD Transactions	Budget - YTD Transactions	% used/ Rec'd	Prior Year Total
Fund 994 - Kent County Dispatch Authority										
REVENUE										
545.000	State 911 Surcharge Revenue	.00	920,000.00	920,000.00	232,900.00	.00	972,336.00	(52,336.00)	106	952,151.00
584.010	Kent County 911 Surcharge Revenue	.00	3,040,000.00	3,040,000.00	1,294,612.79	.00	2,933,615.10	106,384.90	97	3,043,317.32
664.000	Interest on Investments Interest on Investments	.00	17,000.00	17,000.00	(14,864.04)	.00	(14,419.70)	31,419.70	-85	15,941.55
688.000	Miscellaneous Income Miscellaneous Income	.00	1,200.00	1,200.00	.00	.00	.00	1,200.00	0	2,687.00
REVENUE TOTALS		\$0.00	\$3,978,200.00	\$3,978,200.00	\$1,512,648.75	\$0.00	\$3,891,531.40	\$86,668.60	98%	\$4,014,096.87
EXPENSE										
Department 325 - Dispatch										
Activity 32500 - Communications/Dispatch										
727.000	Office Supplies Office Supplies	.00	250.00	250.00	.00	.00	77.48	172.52	31	223.18
740.001	Operating Supplies Postage	.00	150.00	150.00	.00	.00	.00	150.00	0	25.90
801.000	Professional Services Professional Services	.00	202,100.00	202,100.00	.00	.00	.00	202,100.00	0	.00
801.005	Professional Services Accounting/Auditing Services	.00	22,000.00	22,000.00	1,000.00	.00	20,641.80	1,358.20	94	12,250.00
801.009	Professional Services Marketing/Web Site	.00	35,000.00	35,000.00	.00	.00	1,102.50	33,897.50	3	286.00
801.021	Professional Services Legal Special Counsel	.00	12,500.00	12,500.00	3,066.00	.00	9,603.20	2,896.80	77	9,915.15
806.000	Software Services Software Services	.00	57,920.00	57,920.00	.00	.00	.00	57,920.00	0	475.00
807.000	Geographic & IT Information Services Geographic & IT	.00	35,000.00	35,000.00	2,198.56	.00	12,074.79	22,925.21	34	35,341.06
810.000	Contract Labor Contract Labor	.00	78,000.00	78,000.00	11,884.06	.00	69,726.55	8,273.45	89	74,100.02
860.000	Travel and Training Travel and Training	.00	5,400.00	5,400.00	925.93	.00	5,453.32	(53.32)	101	9,409.64
860.010	Travel and Training Training	.00	600.00	600.00	25.00	.00	445.00	155.00	74	.00
900.000	Printing & Advertising Printing & Advertising	.00	350.00	350.00	.00	.00	14.70	335.30	4	551.51
910.100	Insurance Property and Bonds	.00	15,500.00	15,500.00	(1,857.83)	.00	10,977.19	4,522.81	71	10,773.53
930.000	Repairs and Maintenance Repairs and Maintenance	.00	204,460.00	204,460.00	(3,768.56)	.00	140,467.44	63,992.56	69	40,665.24
956.000	Other Services Other Services	.00	500.00	500.00	.00	.00	205.90	294.10	41	335.67
973.056	Capital Outlay Computer System	.00	848,470.00	848,470.00	.00	.00	.00	848,470.00	0	390,439.10
984.017	Capital Outlay Computer Equipment	.00	45,500.00	45,500.00	.00	.00	7,004.00	38,496.00	15	4,070.00
987.000	Capital Outlay Equipment	.00	650.00	650.00	.00	.00	.00	650.00	0	.00
Activity 32500 - Communications/Dispatch Totals		\$0.00	\$1,564,350.00	\$1,564,350.00	\$13,473.16	\$0.00	\$277,793.87	\$1,286,556.13	18%	\$588,861.00
Activity 32510 - Grand Rapids										
810.010	Contract Labor CAD/QA Administrator	.00	94,000.00	94,000.00	.00	.00	94,000.00	.00	100	94,000.00
810.020	Contract Labor Miscellaneous Reimbursement	.00	75,000.00	75,000.00	.00	.00	20,819.70	54,180.30	28	82,809.51
860.000	Travel and Training Travel and Training	.00	9,400.00	9,400.00	.00	.00	7,257.51	2,142.49	77	.00
956.520	Other Services Grand Rapids Distribution	.00	1,500,000.00	1,500,000.00	740,544.75	.00	1,476,669.75	23,330.25	98	1,477,125.00
984.017	Capital Outlay Computer Equipment	.00	.00	.00	.00	.00	.00	.00	+++	6,832.00
987.000	Capital Outlay Equipment	.00	.00	.00	.00	.00	.00	.00	+++	580.00
Activity 32510 - Grand Rapids Totals		\$0.00	\$1,678,400.00	\$1,678,400.00	\$740,544.75	\$0.00	\$1,598,746.96	\$79,653.04	95%	\$1,661,346.51

Activity 32520 - Kent County										
810.010	Contract Labor CAD/QA Administrator	.00	94,000.00	94,000.00	.00	.00	94,000.00	.00	100	94,000.00
810.020	Contract Labor Miscellaneous Reimbursement	.00	75,000.00	75,000.00	.00	.00	.00	75,000.00	0	81,637.06
860.000	Travel and Training Travel and Training	.00	9,400.00	9,400.00	20.72	.00	8,735.02	664.98	93	.00
956.525	Other Services Kent County Distribution	.00	1,000,000.00	1,000,000.00	509,455.25	.00	1,023,330.25	(23,330.25)	102	1,022,875.00
Activity 32520 - Kent County Totals		\$0.00	\$1,178,400.00	\$1,178,400.00	\$509,475.97	\$0.00	\$1,126,065.27	\$52,334.73	96%	\$1,198,512.06
Department 325 - Dispatch Totals		\$0.00	\$4,421,150.00	\$4,421,150.00	\$1,263,493.88	\$0.00	\$3,002,606.10	\$1,418,543.90	68%	\$3,448,719.57
EXPENSE TOTALS		\$0.00	\$4,421,150.00	\$4,421,150.00	\$1,263,493.88	\$0.00	\$3,002,606.10	\$1,418,543.90	68%	\$3,448,719.57
Fund 994 - Kent County Dispatch Authority Totals										
REVENUE TOTALS		.00	3,978,200.00	3,978,200.00	1,512,648.75	.00	3,891,531.40	86,668.60	98	4,014,096.87
EXPENSE TOTALS		.00	4,421,150.00	4,421,150.00	1,263,493.88	.00	3,002,606.10	1,418,543.90	68	3,448,719.57
Fund 994 - Kent County Dispatch Authority Totals		\$0.00	(\$442,950.00)	(\$442,950.00)	\$249,154.87	\$0.00	\$888,925.30	(\$1,331,875.30)		\$565,377.30
Grand Totals										
REVENUE TOTALS		.00	3,978,200.00	3,978,200.00	1,512,648.75	.00	3,891,531.40	86,668.60	98	4,014,096.87
EXPENSE TOTALS		.00	4,421,150.00	4,421,150.00	1,263,493.88	.00	3,002,606.10	1,418,543.90	68	3,448,719.57
Grand Totals		\$0.00	(\$442,950.00)	(\$442,950.00)	\$249,154.87	\$0.00	\$888,925.30	(\$1,331,875.30)		\$565,377.30

## MiDEAL MEMBER AGREEMENT Under authority of 1984 PA 431

The undersigned agrees to all of the following:

- It has the legal authority to enter into this agreement.
- It shall make all purchases under state contracts for public use only.
- It shall issue orders in accordance with its authorized purchasing procedures. The state contract number shall be shown on the purchase order.
- It shall make payment for all purchases directly to the vendor in accordance with its established procedures, and shall be solely responsible and accountable for its expenditures of public funds.
- It shall pay an annual service fee which shall be determined by the Michigan Department of Technology, Management and Budget (DTMB).
- It understands that DTMB staff does not endorse or recommend any specific vendor, product, or service. The MiDEAL member will deal directly with the vendor regarding product or service issues.
- It holds the State of Michigan harmless in the event of any lawsuit or claim arising as a result of the acquisition or use of products or services procured under this program.

The State, its departments, employees and purchasing agents, in their personal or official capacities, do not assume any responsibility and are not liable for the accountability of funds expended hereunder by the undersigned, the issuance or non-issuance of any purchase order by the undersigned, or any other action or inaction taken by the undersigned as a result of entering into this agreement.

Name of Political Subdivision/School District/College/University/Non-Profit Hospital			
Name of Responsible Party		Address	
Title		City/County/State	Zip
Authorized Signature	Date	Telephone No.	E-Mail Address
<b>FOR STATE USE</b>			
State of Michigan – Procurement  By: _____ Title: _____ Date: _____			

Proposal and Quotation for EDS



**A Quotation for**

Name: Ronald Bonneau  
 Email:  
 Phone #:  
 Fax #:

**A Quotation by**

Name: D'Arcy Schoals  
 Email: [SoM\\_Quotes@eds.com](mailto:SoM_Quotes@eds.com)  
 Phone #: (517) 763-4245

Date Quoted: 4/23/2014

**Agency Name:** Kent County Dispatch Authority

**Quote Number:** 1054

**Vendor Quote Number:** 9434158-2

**State of Michigan  
Commodity Price**

Line Item	Vendor Source	Commodity Part Number	Commodity Description	MFR	Quantity	Unit Price	Extended Price
1	HP	LJ449AV	Product - HP Z420 Workstation	HP	38	\$1,621.35	\$61,611.30
2	HP	QD971AV#ABA	Operating systems - Windows 7 Professional 64	HP	38	\$0.00	\$0.00
3	HP	QE159AV	Chassis configuration - HP Z420 600W 90% Efficient Chassis	HP	38	\$0.00	\$0.00
4	HP	E2R02AV	Processor - Intel® Xeon® E5-1650v2 3.50Ghz 12MB 1866 6C Processor	HP	38	\$0.00	\$0.00

Pricing is valid for 30 days from the Date Quoted.

*Proposal and Quotation for EDS*

5	HP	QD956AV#ABA	Country kit - HP Z420 Localization Kit	HP	38	\$0.00	\$0.00
6	HP	A7E48AV	Thermal kit - HP Processor Air Cooling Kit	HP	38	\$0.00	\$0.00
7	HP	C2J28AV	Graphics - NVIDIA Quadro K600 1GB DL-DVI(I)+DP 1st No cables included Graphics	HP	38	\$0.00	\$0.00
8	HP	E2S31AV	Memory - 4GB DDR3-1866 ECC (2x2GB) Unbuffered RAM	HP	38	\$0.00	\$0.00
9	HP	QE198AV	1st hard drive - 500GB 7200 RPM SATA 1st Hard Drive	HP	38	\$0.00	\$0.00
10	HP	QE236AV	Optical drive - HP 16X SuperMulti DVDRW SATA 1st ODD	HP	38	\$0.00	\$0.00
11	HP	A8Z48AV#ABA	Keyboard - HP USB Keyboard	HP	38	\$0.00	\$0.00

Pricing is valid for 30 days from the Date Quoted.

*Proposal and Quotation for EDS*

12	HP	A8Z50AV	Mouse - HP USB Optical Mouse	HP	38	\$0.00	\$0.00
13	HP	QE211AV	Network card - Broadcom 5761 Gigabit PCIe NIC (Not Supported on WIN8.)	HP	38	\$0.00	\$0.00
14	HP	B6S40AV	Restore CD - No Recovery Media Included (Not supported when either Win7 32 or Win7 64 Recovery Restore CDs is ordered.)	HP	38	\$0.00	\$0.00
15	HP	QE243AV	Packaging - HP Single Unit Packaging	HP	38	\$0.00	\$0.00
16	HP	B2L49AV#ABA	Warranty - HP 3/3/3 Warranty	HP	38	\$0.00	\$0.00
17	HP	U1G37E	9x5 Next-Business-Day On-Site, 4 Years	HP	38	\$48.72	\$1,851.36
18	HP	A668779	Cables to Go Premise Plus Horizontal Cable Management Panel	HP	8	\$28.20	\$225.60

Pricing is valid for 30 days from the Date Quoted.

*Proposal and Quotation for EDS*

19	HP	UD1100001-01	Lantronix 1-port RS232/RS422 and RS485 Device Server	HP	4	\$127.08	\$508.32
20	HP	C9V76AA#ABA	Monitors - HP EliteDisplay E221 21.5-inch LED Backlit Monitor Contrast ratio - 1000:1 Contrast Ratio Brightness (typical) - 250 nits Tilt - Tilt: -5° to +30° Height adjustability range - Yes, 150mm adjustment range Input Signal - VGA (analog), DVI-D, DisplayPort (HDCP support on DVI-D and DisplayPort) Pivot rotation - Yes, 90° into portrait orientation Horizontal/Vertical viewing angle (typical) - 170/160 degrees Max Power Rating - 36 Watts Native resolution - 1920 x 1080 Response rate (typical, rise and fall) - 5 ms response time Asset Control - None Integrated speakers - No Integrated speakers Anti-Glare and Anti-Static - Anti-Glare: Yes Anti-Static: No Energy Efficiency - ENERGY STAR® qualified Warranty - 3-year parts, 3-year labor, 3-year onsite limited warranty. Next business day exchange available.	HP	114	\$196.97	\$22,454.58
<p><i>Thank you for this opportunity to submit our quotation for your review. Please provide a copy of this quote with your purchase order.</i></p>						<b>Total:</b>	<b>\$86,651.16</b>





To: Administrative Policy Board  
From: Executive Director Ronald Bonneau, ENP  
Ref: Progress Report – April 28, 2014

1. I had an orientation meeting with Scott Smith of Dickinson – Wright at his office in Grand Rapids. I provided him with copies of all current KCD A contracts for reference, a brief overview of the strategic plan of KCD A and a summary of pending issues that might involve a legal component moving forward. He also provided to the KCD A fiduciary at W-9 for invoice processing
2. I notified Jon Stones of the receipt of invoice funds from Life and Rockford ambulance companies as Priority Dispatch begins the planning for the implementation of all three to ProQA and AQUA software. I returned our copies of ProQA and AQUA software systems to Priority Dispatch as required by FedEx and received confirmation of their return by Priority Dispatch. As we have not received the invoiced fee from AMR I have had follow up conversations with Dick Whipple of AMR who relates the delay has been caused by internal channels at AMR but they fully intend to remit the fee and participate. This delay results in the delivery of services by Priority Dispatch as part of the assignment agreement program we had agreed to combine installations and training with all three providers to capture financial efficiencies.
3. I spent a considerable amount of time with the auditors from Rehmann providing them with information and validation of financial issues in their audit of FY2013. They have provided draft comments on the audit and the finance committee is holding a special meeting on April 15<sup>th</sup> with the auditors to review and discuss those comments, of which the Fiduciary disagrees with. I as well as members of the Finance Committee and Fiduciary had a sit down meeting with Rehmann to discuss our disagreements and talked through the issues on the exception report and came to an acceptable consensus for the final version. Additionally, Rehmann conducted an audit of obligated fund balance against the history of bills payable most notably to reconcile the remaining obligations of KCD A to

Motorola for the P1 CAD project. Those corrections will be reviewed by the Finance Committee in May. As part of the FY2013 audit, I have signed the final acceptance letter and expect the final audit to be published and sent to us by the end of this month. The reconciled amounts have been used in the 301 Form for the SNC Annual Report due in May, 2014.

4. I processed the TEEAF's for Groesser and Hutchinson for attending the Exelis C4i FAT in Virginia. I also processed the TEEAF for Chadwick and Groesser for the APCO National Conference in New Orleans in August and for Reed Wakeman to the NENA Conference in Nashville in June. In that vein Motorola has notified us that the annual Motorola User conference will be September 29 – Oct 1, 2014 in Schaumburg, IL. The cost of attending that conference for one person each from KCDA, one from KC and one from GR is paid by Motorola per the agreed compensation for the outstanding contractual items.
5. I have spent a considerable amount of time and effort working with Motorola and MiDeal to secure Scopes of Work and the cost of the CAD P1 hardware at both GR and KC. Both have provided proposals and they are being evaluated. The Motorola proposal was reviewed by the PSAPs and several points of clarification were identified.

Even though the timeline proposed by Motorola indicated an approval date of April 14<sup>th</sup>, it is my view that the proposals are not ready for formal acceptance as too many issues remain in questions.

I have had two meetings on this issue, one with just the two PSAPs and one with the PSAPs and Motorola and are working to clarify the issues and have adjustments to the proposed costs. During our conversations with Motorola we received a preliminary quote for just the HP hardware from EDS, the MiDeal vendor that supplies HP hardware. The quote was not complete as it did not address pre staging or racks, shipping or delivery times to Motorola in Schaumburg. I have been working to obtain those clarifications.

On April 24<sup>th</sup> we had another meeting with Motorola to work out the remaining contractual issues before the Finance Committee review at their May 7<sup>th</sup> meeting and subsequent reviews by the Exec Committee and Policy Board. Motorola is aware of the delay caused by this extensive review by the Board and is aware that we understand the time lines for installation, testing and approval have been increased. We are hoping to have a recommendation on this item in May.

6. I have also obtained two quotes for replacement of CAD workstations and monitors in GR and KC PSAPs . One quote provided was from Motorola (as part of the CAD P1 server hardware quote) for HP Z420 Workstations (38 CPE and 114 Monitors) at cost of \$140,000. The second quote was from the MiDeal vendor EDS for the same workstations for a cost of \$86,651.16. As you recall MiDeal is a State of Michigan procurement program that bids competitively for items that precluded local government units from having to bid the same items on their own. As part of the quote from each, the team made it clear that the workstations will be ordered as needed from now until the end of 2014 and need to be provisioned in that manner. Both quotes realized that delivery. I will present the EDS quote for acceptance at the Board meeting. The cost is part of the capital equipment replacement program and was a budgeted item for FY2014.
7. I have continued discussion with Christine Lay about the processing of Motorola invoices for both the milestone CAD Phase I payment and the 2014 CAD and Mobile maintenance plans. I also secured the initial month to month payment on the hardware maintenance extension.
8. I continue to attend the Motorola conference calls on Phase II of the P1 CAD project. During our conversations it has become clear that the time frame to implement these additional interfaces is dependent on the time third parties are willing to commit to accomplish these interfaces, beyond the time the PSAP will need to be involved. This uncertainty of the third parties working on these interfaces makes clear the time lines of completing these projects within FY2014 are not realistic. Additionally, we have been notified by Michigan State Police that due to budget constraints that they will not be able to work on the CAD interface to their system anytime with 2014 but may be able to address that interface in 2015. We have relayed our concerns to the Rockford Post Commander of MSP for further information but he has relayed that the information we received is factual. So, that Phase II deliverable is certainly not going to happen in 2014 and is questionable in 2015. Motorola has been advised of our concerns moving forward in Phase II of the CAD P1 project and it may be necessary to sit down with Motorola and create a MOU or addendum to the contract addressing these remaining interfaces as individual projects with individual time lines and milestone payments.
9. As I have mentioned previously, the Authority received the documentation of all income from 9-1-1 surcharge sources for the calendar year of 2013 from Kent County Finance and the recommendation of the Board. Curtis has indicated that

he wishes to meet with the new legal counsel for Kent County to establish a new working relationship in regards to the income received from 9-1-1 surcharge prior to moving forward with the Board recommendations.

10. I have received the justification request for the change order with Motorola as it relates to new ANI/ALI 9-1-1 formatting in CAD P1. The request was sent to the Finance Committee for review, since the cost is outside the operating budget. The Chair will make a report to the Exec Comm of the decision of the Finance Committee on this request. At the Executive Committee this upgrade was discussed and the Finance Chair requested the PSAPs write a justification letter to the Board explaining why this upgrade is a cost that should be paid by the Authority and not by the PSAPs.
11. On April 24<sup>th</sup> Curtis presented the annual report to the Kent County Board of Commissioners using the PPT I prepared. There was good acceptance from the Board and some pointed questions pertaining to public safety response time and metrics as well as ambulance provisioning questions.
12. On April 9<sup>th</sup> the Finance Committee met and discussed several current issues as well as some future issues. As the Board knows the Finance Committee begins work on the next fiscal year budget in June of each year to allow adequate time for the budget development, vetting and the Public Meeting on the proposed budget to be held in October of each year. In that vein the Committee understands that the current call handling contracts with the two PSAPs expire in June of 2015, thus the committee wishes to begin discussion with the PSAPs on a new/extension of the contract ASAP so that the impact of the new contract which will be felt in the FY2015 budget can be determined. The Chair of the Finance Committee is prepared to present some names from the Board to represent the Authority in discussions with the two PSAPs.
13. I met with JoAnn Arcand about the KDCA web page redesign and she is working on a new layout, pursuant to the decision by Kent County to go to a new operating format. As you are aware, KCDA's web page is hosted by WebTechs as a supplement to the Kent County webpage. I have reviewed three new logos and we are further defining their color schemes. After review of the three we believe two really capture what the Authority does. We will review the two at the Board meeting.

I also have spoken with Karyn DeMarco of Will County 9-1-1 in IL, about their Kids Museum display about 9-1-1 and dispatch for design ideas. I am interested in implementing such a display in GR and have begun discussions with NENA on design and educational intent of such an exhibit.

14. I participated on the recently completed National NENA/APCO working group for the Quality Assurance in PSAP's Standard. This standard is scheduled to go to ANI for acceptance sometime this summer. (FYI to KCDA and without cost)
15. The Federal Railroad Administration in Washington, DC, of which I am the NENA Board Liaison to same, recently adopted the recommended changes to the Railroad Locator smart phone application software. These recommended changes originated from a working group I chaired. (FYI to KCDA and without cost)
16. I continue to participate in the PSAP Railroad Standard which is being updated and will be sent to ANS for acceptance and publication as an operational standard for PSAPs this summer. (FYI to KCDA and without cost)

Respectfully submitted,  
Ronald Bonneau, ENP