

Kent County Dispatch Authority Technical Advisory Committee

October 12th, 2009 Meeting

1 PM – Kent County Sheriff Department – 5th Floor Conference Room

Present: Chairperson Captain Michelle Lajoie-Young, KCSD; Co-chair Karen Chadwick, GRPD/FD; Dave VanHouten, GRPD/FD; Matt Groesser, KCSD; Kevin Walk, Life EMS; Chief Laura Knapp, GRFD; Deputy Chief Brent Looman, Kentwood Fire; Marc Sonefeld, GRPD/FD; KCDA Interim Executive Director Ralph Gould; Reed Wakeman, GRPD/FD; Eric Hutchinson, KCSD; Tom Valdez, MSP/Rockford; Lt. Kim Koster, Wyoming PD; Carl Wood, Walker PD; and Rob Benstein Gerald R. Ford International Airport

1. Minutes from the 8/25 meeting were presented. Dave VanHouten made the motion to approve the minutes, and Matt Groesser seconded. There were no dissenting votes, so the previous meeting's minutes were approved.
2. Ralph Gould gave an update on contract progress with Motorola.
3. Michelle Young discussed progress and difficulties in the mobile-to-Motorola interface for the new CAD system. Each person will be broaching the topic and/or seeking input from their mobile RMS provider (with Michelle Young talking to New World on behalf of both Wyoming and KCSD). It was also suggested that each department's IT staff could be involved to help with the more technical side of things. Additional questions and concerns on this topic were to be forwarded to Michelle Young.
4. Karen Chadwick brought up the topic of cell tower orientation and mapping, including the price given by one of the cell phone vendors for a cell site map. Whether the Dispatch Authority would pay for the cell maps was discussed, as was getting the maps in electronic format and printing them ourselves.
5. Karen Chadwick led the discussion on the CPE RFP's. Strong points and concerns were discussed for each vendor. Dave VanHouten urged caution due to the relatively short industry track record for some of the vendors, but this concern was partially balanced by the RFP compliance and features offered by their products not included from other vendors. KCSD IT staff also mentioned that many of the technologies in use in a phone system like this are very emergent, and companies that offer them are new because the tech is so new, while many of the CEO's are from established companies. Michelle Young discussed Microdata's bid would be most competitive if the KCDA used non-proprietary equipment wherever possible, and arranged for independent service and support. Based on the discussion, a general consensus was reached to proceed with site demos for

11/9 and 11/10 from Hitech, Microdata, NG911, and AWT at this time. Karen Chadwick was assigned to schedule the site demos at KCSD. Questions for the CPE vendors were to be forwarded to Karen Chadwick.